

MERLIN ENTERTAINMENTS GROUP BACS PAYMENT PROCESSING FORM

Once your payment has been made please complete this form & email it to mcc.admin@merlinentertainments.biz. Please ensure that all fields are completed and sent through at the time of payment to avoid any delay.

IBAN: GB61HBUK40116070129909

BIC: MIDLGB22

Order Reference Number(s)	
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This is the reference number we provided you with when you made your booking with us & will start with the letters "MCC" followed by 6 numbers, or will be a 9 digit number starting with a 5. If you are paying for more than one booking with one BACS payment, please place all reference numbers in the box above.

Please make sure that you quote this number as your reference when making the BACS payment to allow us to pay off your booking.

Attraction Visiting	
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Amount	
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This should match the amount on your BACS payment and cover the full amount of your booking. If paying with a foreign currency please ensure that you apply the correct conversion rate. If any amendments need to be made please do advise so that they can be actioned and the payment applied to the booking. If incorrect amounts or additional funds are wrongly sent, this may cause a delay.

Our account details:

Account Payee	MAOL CALL CENTRE
Bank Name	HSBC
Sort Code	40-11-60
Account Number	70129909
Bank Address	PO BOX 125, 27-32 POULTRY, LONDON, EC29 2BX

Customer/Group name	
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This is the name of the person/account holder who is paying for the booking. This must match what is on our bank records.

Date of payment	
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This is the date that you made the BACS payment.

Please note: Payment is due 10 working days in advance of your visit. BACS payments **must** have cleared at least **3 working days ahead** of your scheduled visit. We ask that you provide all information as detailed above to ensure the payment process can be completed. If we are unable to apply payment to your booking you may be asked to pay full walk-up rates on the door. If you have not received a paid confirmation within 5 working days of sending payment, please contact our team who will be happy to assist.

Once paid, all tickets and bookings become non-transferable & non-refundable. If you need to add any extra students you will need to create a new booking and pay separately.